

**From:** Cardamone,Michael,SINGAPORE,Business Development Manager  
[mailto:Michael.Cardamone@AlconLabs.com]  
**Sent:** Thursday, 04 June, 2009 3:10 PM  
**To:** Orsini, Dario  
**Cc:** Kok,Winnie,SINGAPORE,Administrator  
**Subject:** RE: Greetings from Bali

Dear Dario

I had been meaning to get back to you with some feedback and unfortunately I have been delayed by many other travel and work priorities - apologies

Thank you for your mail and espresso it was indeed my pleasure to meet you in Bali.

Indeed, the meeting on 18th went on smoothly. AV was tested and working fine. Dr Manish Nagpal was happy that the AV did not failed on him this time and that the presentation went well. The team did a good job setting up the room and I am impressed by them rearranging the dinner setup after the talk. They did it swiftly and efficiently without much inconvenience to the doctors attending the event.

Winnie was impressed by the little details like putting the placement card to acknowledge the fishes caught by our Filipino doctors, certainly made them very happy and everyone enjoyed the dish! Also she liked to extend her appreciation on the prompt response that your staff extended to her, helping her to do the pre-set up.

Overall the event was a success and we like to again thank you and your team for the wonderful assistance! Thank you.

Kind Regards, Michael

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Michael Cardamone | VR Business Development and Training Manager CAFE | Alcon PTE LTD  
159 Sin Ming Road | #06-05 Amtech Building | SINGAPORE 575625

M: +65 8127 8323 | P: +65 6457 2698 | F: +65 6553 0816 | [michael.cardamone@alconlabs.com](mailto:michael.cardamone@alconlabs.com)

[www.alconretina.com](http://www.alconretina.com)